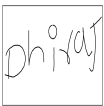
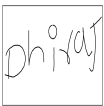
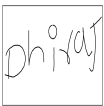


B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1081																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9820231283																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	18-10-2019 11:30:11																						
Vendor Details :																									
Company Name/Client Name :	Surya Traders Zakaria Masjid	Customer's Mobile :	9820231283	Name :	Surya Traders Zakaria Masjid Mitalal																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	machine pick up																								
Technician Comment :	Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-10-2019 10:56:38</td><td>Dhiraj ManeMane</td><td>Work Pending</td><td>Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue</td><td></td></tr><tr><td>18-10-2019 11:30:18</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2019 11:30:12</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-10-2019 10:56:38	Dhiraj ManeMane	Work Pending	Comp Name : Surya Traders Work : System pick up User Name : Avdesh Tiwari Status : 16 GB data back up given to User Avdesh Tiwari MB, HDD, & POWER SUPPLY pick up regarding hard ware issue		18-10-2019 11:30:18	Dhiraj ManeMane	New		-	18-10-2019 11:30:12	Dhiraj ManeMane	New		-
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18-10-2019 11:30:12	Dhiraj ManeMane	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-12-2019 05:16:55</td><td>ShubhamBhojne</td><td>7 antivirus npav install</td></tr><tr><td>14-11-2019 05:59:53</td><td>Mayur Pitale</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	16-12-2019 05:16:55	ShubhamBhojne	7 antivirus npav install	14-11-2019 05:59:53	Mayur Pitale												
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