




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2171																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819867895																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	04-11-2020 10:45:01																						
Vendor Details :																									
Company Name/Client Name :	Dhavalgiri Co Op Hsg Society Limited	Customer's Mobile :	9819867895	Name :	Suresh Sir																				
Address :																									
Mumbai , , , 400068 , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2021 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	2 camers issue																								
Technician Comment :	there is only one camera issue issue resolved from camera ends working ok . frame 25/512 and data store42 days total 10 cameras hdd 2tb normal.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	there is only one camera issue issue resolved from camera ends working ok . frame 25/512 and data store42 days total 10 cameras hdd 2tb normal.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-11-2020 12:26:25</td><td>Atique Salmani</td><td>Completed</td><td>there is only one camera issue issue resolved from camera ends working ok . frame 25/512 and data store42 days total 10 cameras hdd 2tb normal.</td><td></td></tr><tr><td>04-11-2020 10:45:22</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-11-2020 10:45:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-11-2020 12:26:25	Atique Salmani	Completed	there is only one camera issue issue resolved from camera ends working ok . frame 25/512 and data store42 days total 10 cameras hdd 2tb normal.		04-11-2020 10:45:22	Atique Salmani	New		-	04-11-2020 10:45:02	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-10-2020 03:44:07</td><td>Neeraj Chauhan</td><td>all cameras cleaning okk and cameras housing Clean dvr date time check hdd status read write frame rate bit rate checking recording checking all Camera working okk ppm complete</td></tr><tr><td>16-10-2020 05:50:28</td><td>Neeraj Chauhan</td><td>1 Camera installation done camera working properly work done</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-10-2020 03:44:07	Neeraj Chauhan	all cameras cleaning okk and cameras housing Clean dvr date time check hdd status read write frame rate bit rate checking recording checking all Camera working okk ppm complete	16-10-2020 05:50:28	Neeraj Chauhan	1 Camera installation done camera working properly work done											
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