## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Det	oile • VE1E072					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	8291977117					
Technician Name	Chandan Yadav		Technician Mobile :		9833262842	
Ticket Type :	Complain	Date & Time :	21-06-2025 04:43:12		-	
Vendor Details :	-					
Company Name/Client Name :	Arika Tour And Travels Pvt Ltd	Customer's Mobile :	8291977117		Name :	Suraj Sir
Address:						
Mumbai , , , , Mah	arashtra					
AMC Details:						
Expiry Date :	01-01-1970 05:30:0	00	Type:			
<b>Product Name:</b>	CCTV					
Complain:	1 camera off issue and biometric issue					
Technician Comment :	One camera not working and working ok.					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	One camera not working and working ok.					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	06-08-2025 12:31:05	ChandanYadav	Completed	One camera not working and working ok.		W (mm)
	06-08-2025 12:21:06	ChandanYadav	New			-
	21-06-2025 04:48:19	ChandanYadav	Work Pending	one camera working ok Biomax essu was not solved, I had to take it to the office for checking but the sir here refused to take it.		PoJA
	21-06-2025 04:43:22	ChandanYadav	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	05-05-2025 04:31:57		Pc ip address issue and Set ip address and client side need to check network Because 2 router connect one poe switch			
	03-05-2025 10:44:40	Atique Salmani	Cctv issue resolved and also attendance report generate all working ok.			