




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE14629																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9113346616																													
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																										
Ticket Type :	Complain	Date & Time :	30-04-2025 11:08:19																											
Vendor Details :																														
Company Name/Client Name :	Vasant Villa CHS	Customer's Mobile :	9113346616	Name :	Suraj Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	1 camera not working																													
Technician Comment :	8 a issue resolved but 3 rd floor v distributor faulty burn so need to changed and remooved uplink cable also collect pt																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	8 a issue resolved but 3 rd floor v distributor faulty burn so need to changed and removed uplink cable also collect pt VDP distributor new install done on 14.05.2025 - Ateek																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-05-2025 04:38:51</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>14-05-2025 12:00:28</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>30-04-2025 02:19:40</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>8 a issue resolved but 3 rd floor v distributor faulty burn so need to changed and remooved uplink cable also collect pt</td><td></td></tr><tr><td>30-04-2025 11:08:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-05-2025 04:38:51	Atique Salmani	Completed		-	14-05-2025 12:00:28	Atique Salmani	New		-	30-04-2025 02:19:40	Atique Salmani	Awaiting Spares	8 a issue resolved but 3 rd floor v distributor faulty burn so need to changed and remooved uplink cable also collect pt		30-04-2025 11:08:25	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-06-2025 10:42:54</td><td>PravinJagade</td><td>98 no intercom issue resolve done. Reception to flat calling proper. Work complete.</td></tr><tr><td>28-05-2025 11:58:42</td><td>PravinJagade</td><td>1)Flat no. 15VDP shot it is continue-ringing issue- 15 flat 2)17 & 18 flat no. VDP ok check out side temprary because out side not power need to duct in side power supply port In evening again visited pravin/prashant and 12V 5AMP Power supply installed issue resolved</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-06-2025 10:42:54	PravinJagade	98 no intercom issue resolve done. Reception to flat calling proper. Work complete.	28-05-2025 11:58:42	PravinJagade	1)Flat no. 15VDP shot it is continue-ringing issue- 15 flat 2)17 & 18 flat no. VDP ok check out side temprary because out side not power need to duct in side power supply port In evening again visited pravin/prashant and 12V 5AMP Power supply installed issue resolved																
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