




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11538</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9113346616																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	02-05-2024 11:42:50																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Vasant Villa CHS	Customer's Mobile :	9113346616	Name :	Suraj Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	31-03-2021 12:00:00		Type :	Non-Comprehensive																
<b>Product Name :</b>	Intercom																			
<b>Complain :</b>	flat no. 15/16 intercom issue and flat no. 18 intercom and vdp both need to check VDP on chargeable basis - 750/-visiting charges																			
<b>Technician Comment :</b>	flat no. 15 line ok instrument speaker issue flatno.16 issuesolved and ok workingdone flat no. 18 intercomok working done vdp distributor faulty 3rd floor																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	flat no. 15 line ok instrument speaker issue flatno.16 issuesolved and ok workingdone flat no. 18 intercomok working done vdp distributor faulty 3rd floor																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-05-2024 02:52:48</td><td>Ravi Rajbhar</td><td>Completed</td><td>flat no. 15 line ok instrument speaker issue flatno.16 issuesolved and ok workingdone flat no. 18 intercomok working done vdp distributor faulty 3rd floor</td><td></td></tr><tr><td>03-05-2024 10:07:14</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-05-2024 02:52:48	Ravi Rajbhar	Completed	flat no. 15 line ok instrument speaker issue flatno.16 issuesolved and ok workingdone flat no. 18 intercomok working done vdp distributor faulty 3rd floor		03-05-2024 10:07:14	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-04-2024 10:29:08</td><td>PrashantSaroj</td><td>1 camera off issue done</td></tr><tr><td>12-04-2024 10:13:12</td><td>Sonu Kumar</td><td>All ready all camera working ok and flat 2 intercom all ready working ok and flat 11 instrument some issue phone need to change but working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-04-2024 10:29:08	PrashantSaroj	1 camera off issue done	12-04-2024 10:13:12	Sonu Kumar	All ready all camera working ok and flat 2 intercom all ready working ok and flat 11 instrument some issue phone need to change but working ok						
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