










# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10117</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9113346616																																							
<b>Technician Name :</b>	Pravin Jagade		<b>Technician Mobile :</b>	7262044153																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	25-11-2023 10:29:39																																					
<b>Vendor Details :</b>																																								
<b>Company Name/Client Name :</b>	Vasant Villa CHS	<b>Customer's Mobile :</b>	9113346616	<b>Name :</b>	Suraj Sir																																			
<b>Address :</b>																																								
Mumbai , , , , Maharashtra																																								
<b>AMC Details :</b>																																								
<b>Expiry Date :</b>	31-03-2021 12:00:00		<b>Type :</b>	Non-Comprehensive																																				
<b>Product Name :</b>	cCTV-Intercom																																							
<b>Complain :</b>	backside 2 cameras on tv showing blur issue flat no. 16 intercom not working																																							
<b>Technician Comment :</b>	2 new bullet camera installation done all camera working done. 2 camera and 2 box install.																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	2 new bullet camera installation done all camera working done. 2 camera and 2 box install.																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-02-2024 01:13:51</td><td>PravinJagade</td><td>Closed</td><td></td><td>-</td></tr><tr><td>13-01-2024 06:39:54</td><td>PravinJagade</td><td>Completed</td><td>2 new bullet camera installation done all camera working done. 2 camera and 2 box install.</td><td></td></tr><tr><td>13-01-2024 10:05:14</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>27-11-2023 10:29:55</td><td>PravinJagade</td><td>Work Pending</td><td>Intercom 16 no working done and camera back side 2 pic change karna hai camera problem</td><td></td></tr><tr><td>27-11-2023 10:29:55</td><td>PravinJagade</td><td>Work Pending</td><td>Intercom 16 no working done and camera back side 2 pic change karna hai camera problem</td><td></td></tr><tr><td>27-11-2023 10:01:41</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-02-2024 01:13:51	PravinJagade	Closed		-	13-01-2024 06:39:54	PravinJagade	Completed	2 new bullet camera installation done all camera working done. 2 camera and 2 box install.		13-01-2024 10:05:14	PravinJagade	New		-	27-11-2023 10:29:55	PravinJagade	Work Pending	Intercom 16 no working done and camera back side 2 pic change karna hai camera problem		27-11-2023 10:29:55	PravinJagade	Work Pending	Intercom 16 no working done and camera back side 2 pic change karna hai camera problem		27-11-2023 10:01:41	PravinJagade	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	15-01-2024 11:07:50	Atique Salmani	In lift not coming power and dial tone so chek individual port from crone module it's ext. Nmbr96 crone nmbr 3 from down side and port nmbr 4 sonneed to chek cable continuity joint is on top of lift so can't today with lift person need to check also send with display phone .
	04-01-2024 02:17:04	Siddhesh Chavan	16 no flat phone issue and line working OK