

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9858					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8268799999				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	18-10-2023 12:32:54		
Vendor Details :					
Company Name/Client Name :	Samarpan Royale Borivali	Customer's Mobile :	8268799999	Name :	Sunny Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	1)Intercom Some line issue need to check 2)In biometric finger need to add 3)from vdp not able to unlock the door				
Technician Comment :	wireless vdp demo done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	wireless vdp demo done				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	04-12-2023 05:38:46	Siddhesh Chavan	Completed	wireless vdp demo done	
	04-12-2023 04:00:40	Siddhesh Chavan	New		-
	27-10-2023 12:23:58	Siddhesh Chavan	New		-
	26-10-2023 06:12:29	Siddhesh Chavan	Work Pending	video door phone and access work pending our side need to change device	
	26-10-2023 10:08:58	Siddhesh Chavan	New		-
	21-10-2023 05:56:50	Siddhesh Chavan	Work Pending	One to one door phone working with 2 door stripe lock one old lock removed and new installed and working ok and second screen when connect kitchen screen going off so one screen working second painting.	
	18-10-2023 03:24:03	Siddhesh Chavan	Work Pending	Access need to reset admin clear and Panasonic vdp some cable issue door not working lock unlock so need to recheck cable .	
	18-10-2023 12:32:59	Siddhesh Chavan	New		-

Previous Complain History :	Date Time	Technician Name	Remark