

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5345</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------------|------------|---------------|-----------|-----------------|--------|---------------------|------------------|--------------------------------------|------------------|-----------|--|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9953453669                                                                                                                                                                                                                                                                                                                                                                                                                               |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         |                                      | <b>Technician Mobile :</b> | 9664609225 |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>             | 30-04-2022 07:00:41        |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | MAC DLF Saket                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                  | 9953453669                 | Name :     | Sumit Bhutani |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      | Type :                     |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                                      |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | keypad issue                                                                                                                                                                                                                                                                                                                                                                                                                             |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | checked and return date 21/04/2022                                                                                                                                                                                                                                                                                                                                                                                                       |                                      |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-04-2022 07:05:32</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>30-04-2022 07:01:00</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>30-04-2022 07:00:41</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                      |                            |            |               | Date Time | Technician Name | Status | Remark              | Sign             | 30-04-2022 07:05:32                  | Prashant Nikalje | Completed |  | - | 30-04-2022 07:01:00 | Prashant Nikalje | New |  | - | 30-04-2022 07:00:41 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                               | Remark                     | Sign       |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 30-04-2022 07:05:32                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                            |                            | -          |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 30-04-2022 07:01:00                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                  |                            | -          |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 30-04-2022 07:00:41                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                  |                            | -          |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-04-2022 07:44:22</td><td>Prashant Nikalje</td><td>02.03.2022 solved via online support</td></tr></tbody></table>                                                                                                                                                                                                               |                                      |                            |            |               | Date Time | Technician Name | Remark | 30-04-2022 07:44:22 | Prashant Nikalje | 02.03.2022 solved via online support |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                               |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 30-04-2022 07:44:22                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | 02.03.2022 solved via online support |                            |            |               |           |                 |        |                     |                  |                                      |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |