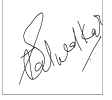
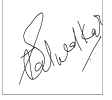
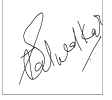


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE9864 | | | | | | | | | | | | | | | | | | | | |
|--|---|--|--|---|--------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|-------------|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9137770968 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 18-10-2023 06:18:56 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Mandar Pushpa | Customer's Mobile : | 9137770968 | Name : | Sujata Madam | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 30-06-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | |
| Product Name : | VDP | | | | | | | | | | | | | | | | | | | |
| Complain : | flat no. 203 again bell continuous ringing issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | video door phone continues ringing issue resolved but Under observation bcz small pc removed and again issue then removed divice and collect to office | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | video door phone continues ringing issue resolved but Under observation bcz small pc removed and again issue then removed divice and collect to office | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-10-2023 10:54:35</td><td>Ravi Rajbhar</td><td>Completed</td><td>video door phone continues ringing issue resolved but Under observation bcz small pc removed and again issue then removed divice and collect to office</td><td></td></tr><tr><td>18-10-2023 06:19:03</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 19-10-2023 10:54:35 | Ravi Rajbhar | Completed | video door phone continues ringing issue resolved but Under observation bcz small pc removed and again issue then removed divice and collect to office |  | 18-10-2023 06:19:03 | Ravi Rajbhar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | |
| 19-10-2023 10:54:35 | Ravi Rajbhar | Completed | video door phone continues ringing issue resolved but Under observation bcz small pc removed and again issue then removed divice and collect to office |  | | | | | | | | | | | | | | | | |
| 18-10-2023 06:19:03 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-10-2023 05:11:11</td><td>Ravi Rajbhar</td><td>vdp check and reconnecting and ok working done but video door phone Under observation going on next time then again so collatt vdp screen and camera</td></tr><tr><td>08-09-2023 04:38:33</td><td>Munna Gupta</td><td>PPM Done</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 10-10-2023 05:11:11 | Ravi Rajbhar | vdp check and reconnecting and ok working done but video door phone Under observation going on next time then again so collatt vdp screen and camera | 08-09-2023 04:38:33 | Munna Gupta | PPM Done | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | |
| 10-10-2023 05:11:11 | Ravi Rajbhar | vdp check and reconnecting and ok working done but video door phone Under observation going on next time then again so collatt vdp screen and camera | | | | | | | | | | | | | | | | | | |
| 08-09-2023 04:38:33 | Munna Gupta | PPM Done | | | | | | | | | | | | | | | | | | |