





# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7546</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9137770968				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-02-2023 10:37:23		
<b>Vendor Details :</b>					
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9137770968	Name :	Sujata Madam
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive	
<b>Product Name :</b>	VDP				
<b>Complain :</b>	flat no 101/102 bell issue				
<b>Technician Comment :</b>	Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	17-02-2023 02:29:12	Atique Salmani	Completed	Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.	
	17-02-2023 02:29:12	Atique Salmani	Completed	Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.	
	17-02-2023 12:22:53	Atique Salmani	New		-
	16-02-2023 10:51:33	Atique Salmani	New		-
	15-02-2023 10:40:02	Atique Salmani	New		-
	13-02-2023 10:28:57	Atique Salmani	New		-
	08-02-2023 11:11:12	Atique Salmani	Awaiting Spares	Lobby pannel collect for repair in office lobby pannel password 003107 also need em lock qoute and also 32 channel dvr bec annad sir need cameras in lift .	
	08-02-2023 10:03:16	Atique Salmani	New		-
	06-02-2023 06:26:38	Atique Salmani	Work Pending	101 and 102 continue Bell issue temporary resolved and same flat no to both and flat no issues pending	
	06-02-2023 10:37:32	Atique Salmani	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	06-02-2023 12:52:19	Siddhesh Chavan	CCTV and intrcom line working ok but also flats phone issue but line ok and lobby panel butan normal ok but issue and lobby panel menu not open to 101 and 102 issue pending		
	03-02-2023 10:23:44		Dilshad visited site on 03.02.2023 - VDP in issue resolved rj 45 connector issue connector changing date time issue resolved		