

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7522</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9137770968																																		
<b>Technician Name :</b>			<b>Technician Mobile :</b>																																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	03-02-2023 10:23:44																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9137770968	Name :	Sujata Madam																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive																															
<b>Product Name :</b>	VDP																																		
<b>Complain :</b>	flat no 502 vdp and outdoor camera not working																																		
<b>Technician Comment :</b>																																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	Dilshad visited site on 03.02.2023 - VDP in issue resolved rj 45 connector issue connector changing date time issue resolved																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-02-2023 03:09:41</td><td></td><td>Closed</td><td></td><td>-</td></tr><tr><td>10-02-2023 05:02:40</td><td></td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-02-2023 10:35:43</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>04-02-2023 03:05:04</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>04-02-2023 02:41:46</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-02-2023 03:09:41		Closed		-	10-02-2023 05:02:40		Completed		-	06-02-2023 10:35:43		New		-	04-02-2023 03:05:04		New		-	04-02-2023 02:41:46		New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2023 12:52:19</td><td>Siddhesh Chavan</td><td>CCTV and intrcom line working ok but also flats phone issue but line ok and lobby panel butan normal ok but issue and lobby panel menu not open to 101 and 102 issue pending</td></tr><tr><td>06-02-2023 10:37:23</td><td>Atique Salmani</td><td>Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-02-2023 12:52:19	Siddhesh Chavan	CCTV and intrcom line working ok but also flats phone issue but line ok and lobby panel butan normal ok but issue and lobby panel menu not open to 101 and 102 issue pending	06-02-2023 10:37:23	Atique Salmani	Mandar pushpa lobby lock issue resolved and also check 502 vdp reconnection and working ok.																					
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