




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6190																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9137770968																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	17-08-2022 10:11:17																						
Vendor Details :																									
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9137770968	Name :	Sujata Madam																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive																					
Product Name :	CCTV																								
Complain :	cable is there as previously the tv was near security so need to check again also no recording issue and some cameras blur issue + date time issue online also need to do in secretary mobile																								
Technician Comment :	dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-08-2022 12:09:15</td><td>Atique Salmani</td><td>Completed</td><td>dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .</td><td></td></tr><tr><td>17-08-2022 10:11:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-08-2022 10:11:17</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-08-2022 12:09:15	Atique Salmani	Completed	dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .		17-08-2022 10:11:40	Atique Salmani	New		-	17-08-2022 10:11:17	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
17-08-2022 12:09:15	Atique Salmani	Completed	dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .																						
17-08-2022 10:11:40	Atique Salmani	New		-																					
17-08-2022 10:11:17	Atique Salmani	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	05-08-2022 10:34:38	YogeshDesai	New phone installed in flat no 702 phone working ok and cash collected it 575 rs
	01-07-2022 10:00:46	Atique Salmani	there is issue in some settings done by client working ok only visit .