

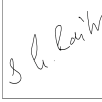


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE6129</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9137770968				
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-08-2022 10:34:38		
<b>Vendor Details :</b>					
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9137770968	Name :	Sujata Madam
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	702 vdp voice issue and Need to do survey tv shifting at security desk area.. Also as per sujata madam there is cable so confirm the same.				
<b>Technician Comment :</b>	New phone installed in flat no 702 phone working ok and cash collected it 575 rs				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	New phone installed in flat no 702 phone working ok and cash collected it 575 rs				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	12-08-2022 11:40:55	YogeshDesai	Completed	New phone installed in flat no 702 phone working ok and cash collected it 575 rs	
	12-08-2022 11:38:40	YogeshDesai	Completed	New phone installed in flat 702 phone working ok and also collected cash of 575rs	
	12-08-2022 11:35:06	YogeshDesai	New		-
	06-08-2022 02:30:08	YogeshDesai	Awaiting Spares	702 vdp N.c.01 missing so it's painding also client not required and intercom instrument faulty need to changed client ready to pay charges and tv need to shift security table 20 metr vga cable or cat6 then vga extender .	
	06-08-2022 10:19:01	YogeshDesai	New		-
	05-08-2022 10:34:52	YogeshDesai	New		-
	05-08-2022 10:34:38	YogeshDesai	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	17-08-2022 10:11:17	Atique Salmani	dvr new CMOS battery changed and reset date n time working ok and also check cable dvr to security desk cat6 available need vga. extender 30 metr and also online on hikkcoct hik connect user. mandarpushpachsl@gmail.com password admin@123. also online in secretary cellphone .also told him how to check playback .		
	01-07-2022 10:00:46	Atique Salmani	there is issue in some settings done by client working ok only visit .		