

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5010																																																		
Priority :	Low																																																	
Created By :	Admin - Apurva Vajaria																																																	
Complaint Mob. No. :	9137770968																																																	
Technician Name :	Prashant Nikalje		Technician Mobile :	9664609225																																														
Ticket Type :	Complain	Date & Time :	16-03-2022 10:23:35																																															
Vendor Details :																																																		
Company Name/Client Name :	Mandar Pushpa	Customer's Mobile :	9137770968	Name :	Sujata Madam																																													
Address :																																																		
Mumbai , , , , Maharashtra																																																		
AMC Details :																																																		
Expiry Date :	30-06-2021 12:00:00		Type :	Non-Comprehensive																																														
Product Name :	VDP																																																	
Complain :	in lobby panel 0 dialing issue and door access issue																																																	
Technician Comment :	lobby pannel collect for check in service center and set intercom time and lock working ok .																																																	
Complain Operator :	Desktop - Apurva Vajaria																																																	
Remark :	lobby pannel collect for check in service center and set intercom time and lock working ok . 14.04.2022- lobby panel reinstall dvr online sumit sir mobile application configuration part b close need to part forwarding																																																	
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-04-2022 01:12:16</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>14-04-2022 10:26:53</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>13-04-2022 12:48:56</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>26-03-2022 09:50:21</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>17-03-2022 11:52:30</td><td>Prashant Nikalje</td><td>Awaiting Spares</td><td>lobby pannel collect for check in service center and set intercom time and lock working ok .</td><td></td></tr><tr><td>17-03-2022 10:19:46</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>16-03-2022 10:25:30</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>16-03-2022 10:23:36</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-04-2022 01:12:16	Prashant Nikalje	Completed		-	14-04-2022 10:26:53	Prashant Nikalje	New		-	13-04-2022 12:48:56	Prashant Nikalje	New		-	26-03-2022 09:50:21	Prashant Nikalje	New		-	17-03-2022 11:52:30	Prashant Nikalje	Awaiting Spares	lobby pannel collect for check in service center and set intercom time and lock working ok .		17-03-2022 10:19:46	Prashant Nikalje	New		-	16-03-2022 10:25:30	Prashant Nikalje	New		-	16-03-2022 10:23:36	Prashant Nikalje	New		-
Date Time	Technician Name	Status	Remark	Sign																																														
15-04-2022 01:12:16	Prashant Nikalje	Completed		-																																														
14-04-2022 10:26:53	Prashant Nikalje	New		-																																														
13-04-2022 12:48:56	Prashant Nikalje	New		-																																														
26-03-2022 09:50:21	Prashant Nikalje	New		-																																														
17-03-2022 11:52:30	Prashant Nikalje	Awaiting Spares	lobby pannel collect for check in service center and set intercom time and lock working ok .																																															
17-03-2022 10:19:46	Prashant Nikalje	New		-																																														
16-03-2022 10:25:30	Prashant Nikalje	New		-																																														
16-03-2022 10:23:36	Prashant Nikalje	New		-																																														

Previous Complain History :	Date Time	Technician Name	Remark
	25-04-2022 10:23:58	Atique Salmani	ppm done and dvr date n time reset and also checke shut down dvr it's working ok and also on under observation
	25-04-2022 10:22:25	Atique Salmani	allready done . working ok. also visit 701 703 working ok.