

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8636</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------------|----------------------------------------------------------------------------|---------------------|----------------|-------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               | <b>Technician Mobile :</b>  | 8080922985                                                                            |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                      | 22-06-2023 10:47:40         |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Customer's Mobile :</b>                                                                                                    | 9820577881                  | <b>Name :</b>                                                                         | Suhas Sir |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                               | <b>Type :</b>               |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      | Security Gate 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | main gate camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        | main gate camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                               |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-06-2023 01:49:52</td><td>Siddhesh Chavan</td><td>Completed</td><td>main gate camera working ok</td><td></td></tr><tr><td>22-06-2023 10:47:49</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>               |                                                                                                                               |                             |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign                 | 22-06-2023 01:49:52                                                        | Siddhesh Chavan     | Completed      | main gate camera working ok                                                                                                   |  | 22-06-2023 10:47:49 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                                        | Remark                      | Sign                                                                                  |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| 22-06-2023 01:49:52                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                                     | main gate camera working ok |  |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| 22-06-2023 10:47:49                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                           |                             | -                                                                                     |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-05-2023 11:47:23</td><td>Kalpesh SubhashGurav</td><td>903 Line OK Instrument OK 902 Duck Side Issue Problem Solved Working Done.</td></tr><tr><td>16-05-2023 10:01:07</td><td>Atique Salmani</td><td>1 4*4 box changed and make checklist and 501 didn't accespt phone And set date n time working ok. Also check 1003 working ok.</td></tr></tbody></table> |                                                                                                                               |                             |                                                                                       |           | Date Time | Technician Name | Remark | 25-05-2023 11:47:23 | Kalpesh SubhashGurav | 903 Line OK Instrument OK 902 Duck Side Issue Problem Solved Working Done. | 16-05-2023 10:01:07 | Atique Salmani | 1 4*4 box changed and make checklist and 501 didn't accespt phone And set date n time working ok. Also check 1003 working ok. |                                                                                       |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                                        |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| 25-05-2023 11:47:23                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 903 Line OK Instrument OK 902 Duck Side Issue Problem Solved Working Done.                                                    |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |
| 16-05-2023 10:01:07                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 1 4*4 box changed and make checklist and 501 didn't accespt phone And set date n time working ok. Also check 1003 working ok. |                             |                                                                                       |           |           |                 |        |                     |                      |                                                                            |                     |                |                                                                                                                               |                                                                                       |                     |                 |     |  |   |