




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6769</b> |   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
|--|---|--|--|---|-----------|-----------|-----------------|--------|---------------------|----------------|--|---------------------|--------------|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Yogesh Desai  |  | <b>Technician Mobile :</b>   | 8080922963  |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | New Installation  | <b>Date &amp; Time :</b>   | 05-11-2022 10:39:26  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| Company Name/Client Name :             | Manglik Co Op Hsg Society Ltd   | Customer's Mobile :  | 9820577881   | Name :  | Suhas Sir |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Address :</b>                       |   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |  | Type :   |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | Intercom  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Complain :</b>                      | Flat no. 902 new phone need to install  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            | New phone installed in flat no 902. phone working ok.. and cash recieved of rs 575 only.  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Remark :</b>                        | New phone installed in flat no 902. phone working ok.. and cash recieved of rs 575 only.  |  |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-11-2022 10:51:02</td><td>YogeshDesai</td><td>Completed</td><td>New phone installed in flat no 902. phone working ok.. and cash recieved of rs 575 only.</td><td></td></tr><tr><td>05-11-2022 10:39:31</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>   |  |  |   |           | Date Time | Technician Name | Status | Remark              | Sign           | 05-11-2022 10:51:02  | YogeshDesai         | Completed    | New phone installed in flat no 902. phone working ok.. and cash recieved of rs 575 only. |  | 05-11-2022 10:39:31 | YogeshDesai | New |  | - |
| Date Time                              | Technician Name   | Status   | Remark   | Sign  |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| 05-11-2022 10:51:02                    | YogeshDesai   | Completed  | New phone installed in flat no 902. phone working ok.. and cash recieved of rs 575 only. |  |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| 05-11-2022 10:39:31                    | YogeshDesai   | New  |  | -   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>31-10-2022 10:54:52</td><td>Atique Salmani</td><td>boath lift cable trace and working ok 1st lift was faulty according to siddesh but we checked it's cable ok green and brown boath pair ok now working ok green pair . and 902 phone issue need to changed and 502 also checked working ok.</td></tr><tr><td>14-10-2022 03:12:00</td><td>PravinJagade</td><td>all camera working done. dvr side clin and dressing.</td></tr></tbody></table> |  |  |   |           | Date Time | Technician Name | Remark | 31-10-2022 10:54:52 | Atique Salmani | boath lift cable trace and working ok 1st lift was faulty according to siddesh but we checked it's cable ok green and brown boath pair ok now working ok green pair . and 902 phone issue need to changed and 502 also checked working ok. | 14-10-2022 03:12:00 | PravinJagade | all camera working done. dvr side clin and dressing.                                     |   |                     |             |     |  |   |
| Date Time                              | Technician Name   | Remark   |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| 31-10-2022 10:54:52                    | Atique Salmani  | boath lift cable trace and working ok 1st lift was faulty according to siddesh but we checked it's cable ok green and brown boath pair ok now working ok green pair . and 902 phone issue need to changed and 502 also checked working ok. |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |
| 14-10-2022 03:12:00                    | PravinJagade  | all camera working done. dvr side clin and dressing.   |  |   |           |           |                 |        |                     |                |  |                     |              |  |   |                     |             |     |  |   |