

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6301</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------|---------------------|-------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                        | <b>Technician Mobile :</b>                                                   | 8898885764                                                                            |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                               | 05-09-2022 09:59:04                                                          |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                                    | 9820577881                                                                   | Name :                                                                                | Suhas Sir |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                        | Type :                                                                       |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | cannot view on tv                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | tv issue solve and on intercome reconnection and rozar box properly phiting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | tv issue solve and on intercome reconnection and rozar box properly phiting.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-09-2022 10:27:22</td><td>Neeraj Chauhan</td><td>Completed</td><td>tv issue solve and on intercome reconnection and rozar box properly phiting.</td><td></td></tr><tr><td>05-09-2022 09:59:26</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>05-09-2022 09:59:05</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                        |                                                                              |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 05-09-2022 10:27:22                                                    | Neeraj Chauhan      | Completed   | tv issue solve and on intercome reconnection and rozar box properly phiting. |  | 05-09-2022 09:59:26 | Neeraj Chauhan | New |  | - | 05-09-2022 09:59:05 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                 | Remark                                                                       | Sign                                                                                  |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-09-2022 10:27:22                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                              | tv issue solve and on intercome reconnection and rozar box properly phiting. |  |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-09-2022 09:59:26                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                    |                                                                              | -                                                                                     |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-09-2022 09:59:05                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                    |                                                                              | -                                                                                     |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-07-2022 10:53:55</td><td>Ravi Rajbhar</td><td>201 intercom issue resolved and ok working done and 902 issue resolved</td></tr><tr><td>07-07-2022 02:36:35</td><td>Shiva Meena</td><td>ppm done 1 camera angal seting done 902 701 602 intrcom line ok</td></tr></tbody></table>                                                                                                                                                                                                          |                                                                        |                                                                              |                                                                                       |           | Date Time | Technician Name | Remark | 26-07-2022 10:53:55 | Ravi Rajbhar | 201 intercom issue resolved and ok working done and 902 issue resolved | 07-07-2022 02:36:35 | Shiva Meena | ppm done 1 camera angal seting done 902 701 602 intrcom line ok              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                 |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 26-07-2022 10:53:55                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 201 intercom issue resolved and ok working done and 902 issue resolved |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 07-07-2022 02:36:35                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ppm done 1 camera angal seting done 902 701 602 intrcom line ok        |                                                                              |                                                                                       |           |           |                 |        |                     |              |                                                                        |                     |             |                                                                              |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |