

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4766</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------|---------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                            | <b>Technician Mobile :</b>                                                     | 8080922984                                                                            |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                                                                                   | 12-02-2022 05:03:09                                                            |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :                                                                                                                                                                                                                                                                                                                                                        | 9820577881                                                                     | Name :                                                                                | Suhas Sir |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                            | Type :                                                                         |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | CCTV/Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-02-2022 06:39:26</td><td>Atique Salmani</td><td>Completed</td><td>ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .</td><td></td></tr><tr><td>12-02-2022 05:03:23</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-02-2022 05:03:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 12-02-2022 06:39:26                                                               | Atique Salmani      | Completed   | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .                                                                                                                                                                                                                                                                                             |  | 12-02-2022 05:03:23 | Atique Salmani | New |  | - | 12-02-2022 05:03:10 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                         | Sign                                                                                  |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-02-2022 06:39:26                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                                                                                                                                                                                                                                                                  | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list . |  |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-02-2022 05:03:23                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                                                                                                                                                                                        |                                                                                | -                                                                                     |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-02-2022 05:03:10                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                                                                                                                                                                                                                                                                        |                                                                                | -                                                                                     |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-01-2022 02:37:04</td><td>Ravi Rajbhar</td><td>703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902</td></tr><tr><td>25-01-2022 07:15:37</td><td>Munna Gupta</td><td>Reinstalling of intercom system and new additional item installation. 30 pair junction box =1 nos krone module 4nos amphenol connector of 1.5 MTR =1nos gi flexibale 2.5 mtrs reinstallation completed and all extension working ok give demonstration to security guard brij bhan yadav. 902,703,601,603,201,203, client not available. intercom system working properly.</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                |                                                                                       |           | Date Time | Technician Name | Remark | 29-01-2022 02:37:04 | Ravi Rajbhar | 703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902 | 25-01-2022 07:15:37 | Munna Gupta | Reinstalling of intercom system and new additional item installation. 30 pair junction box =1 nos krone module 4nos amphenol connector of 1.5 MTR =1nos gi flexibale 2.5 mtrs reinstallation completed and all extension working ok give demonstration to security guard brij bhan yadav. 902,703,601,603,201,203, client not available. intercom system working properly. |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                                                                                                                                                                                                                                                                                                     |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-01-2022 02:37:04                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902                                                                                                                                                                                                                                                                                          |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 25-01-2022 07:15:37                    | Munna Gupta                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Reinstalling of intercom system and new additional item installation. 30 pair junction box =1 nos krone module 4nos amphenol connector of 1.5 MTR =1nos gi flexibale 2.5 mtrs reinstallation completed and all extension working ok give demonstration to security guard brij bhan yadav. 902,703,601,603,201,203, client not available. intercom system working properly. |                                                                                |                                                                                       |           |           |                 |        |                     |              |                                                                                   |                     |             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |