

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4406</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|--------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   | <b>Technician Mobile :</b>                                                                                                                                                                                      | 8080922984                                                                            |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                                          | 17-12-2021 10:25:24                                                                                                                                                                                             |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Customer's Mobile :                                                               | 9820577881                                                                                                                                                                                                      | Name :                                                                                | Suhas Sir |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                   | Type :                                                                                                                                                                                                          |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 2-3 flats intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 1.901 line ok instrument issue need to changed sailesh sir 2.903 ringing volume slow done on high 3.603 no one at home 4.401 cheked working ok. 5.301 checked working ok 6.201 instrument issue need to changed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 1.901 line ok instrument issue need to changed sailesh sir 2.903 ringing volume slow done on high 3.603 no one at home 4.401 cheked working ok. 5.301 checked working ok 6.201 instrument issue need to changed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>17-12-2021 05:12:26</td> <td>Atique Salmani</td> <td>Completed</td> <td>1.901 line ok instrument issue need to changed sailesh sir 2.903 ringing volume slow done on high 3.603 no one at home 4.401 cheked working ok. 5.301 checked working ok 6.201 instrument issue need to changed</td> <td></td> </tr> <tr> <td>17-12-2021 10:26:02</td> <td>Atique Salmani</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>17-12-2021 10:25:24</td> <td>Atique Salmani</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 17-12-2021 05:12:26                                                            | Atique Salmani      | Completed    | 1.901 line ok instrument issue need to changed sailesh sir 2.903 ringing volume slow done on high 3.603 no one at home 4.401 cheked working ok. 5.301 checked working ok 6.201 instrument issue need to changed |  | 17-12-2021 10:26:02 | Atique Salmani | New |  | - | 17-12-2021 10:25:24 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                                            | Remark                                                                                                                                                                                                          | Sign                                                                                  |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 17-12-2021 05:12:26                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                         | 1.901 line ok instrument issue need to changed sailesh sir 2.903 ringing volume slow done on high 3.603 no one at home 4.401 cheked working ok. 5.301 checked working ok 6.201 instrument issue need to changed |  |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 17-12-2021 10:26:02                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                               |                                                                                                                                                                                                                 | -                                                                                     |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 17-12-2021 10:25:24                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                               |                                                                                                                                                                                                                 | -                                                                                     |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>12-02-2022 05:03:09</td> <td>Atique Salmani</td> <td>ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .</td> </tr> <tr> <td>29-01-2022 02:37:04</td> <td>Ravi Rajbhar</td> <td>703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902</td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                             |                                                                                   |                                                                                                                                                                                                                 |                                                                                       |           | Date Time | Technician Name | Remark | 12-02-2022 05:03:09 | Atique Salmani | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list . | 29-01-2022 02:37:04 | Ravi Rajbhar | 703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902                                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                                            |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 12-02-2022 05:03:09                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | ppm done 402 ringing issue solve and 1001 lock ppm done cctv make check list .    |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 29-01-2022 02:37:04                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 703, 601, 603 , intercom issue resolved and ok working done door lock 201,203,902 |                                                                                                                                                                                                                 |                                                                                       |           |           |                 |        |                     |                |                                                                                |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |

