

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3681</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 | <b>Technician Mobile :</b> | 8080922985                                                                            |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                                                                        | 23-08-2021 12:37:55        |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                                                                                                      | 9820577881                 | <b>Name :</b>                                                                         | Suhas Sir |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                 | <b>Type :</b>              |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | in flat no 301 phone issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | line working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | line working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-08-2021 12:47:41</td><td>Siddhesh Chavan</td><td>Completed</td><td>line working ok</td><td></td></tr><tr><td>23-08-2021 12:38:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>23-08-2021 12:37:55</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                                 |                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 23-08-2021 12:47:41                                     | Siddhesh Chavan     | Completed    | line working ok                                                                                                                                                                                                 |  | 23-08-2021 12:38:14 | Siddhesh Chavan | New |  | - | 23-08-2021 12:37:55 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                                                                          | Remark                     | Sign                                                                                  |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-08-2021 12:47:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                                                       | line working ok            |  |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-08-2021 12:38:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                                             |                            | -                                                                                     |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 23-08-2021 12:37:55                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                                             |                            | -                                                                                     |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2023 11:09:33</td><td>ChandanYadav</td><td>303 intercom complain solve and 2 camera angle sitting.</td></tr><tr><td>29-07-2023 01:25:15</td><td>Ravi Rajbhar</td><td>202 ok working 303 ok working 501 line ok instument issue 502 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv systam rcoding playback checking one day 30/7/23</td></tr></tbody></table>              |                                                                                                                                                                                                                 |                            |                                                                                       |           | Date Time | Technician Name | Remark | 07-08-2023 11:09:33 | ChandanYadav | 303 intercom complain solve and 2 camera angle sitting. | 29-07-2023 01:25:15 | Ravi Rajbhar | 202 ok working 303 ok working 501 line ok instument issue 502 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv systam rcoding playback checking one day 30/7/23 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                                                                                          |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 07-08-2023 11:09:33                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 303 intercom complain solve and 2 camera angle sitting.                                                                                                                                                         |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-07-2023 01:25:15                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 202 ok working 303 ok working 501 line ok instument issue 502 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv systam rcoding playback checking one day 30/7/23 |                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |