## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	etails : VE3152								
Priority:	Low								
Created By:	Admin - Apurva Vajaria								
Complaint Mob. No. :	9820577881								
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965					
Ticket Type :	Complain Date & Time :		29-05-2021 01:48:59						
Vendor Details :									
Company Name/Client Name :	Manglik Co Op Hsg Society Ltd	Customer's Mobile :	9820577881	Name :	Suhas Sir				
Address:				-	-				
Mumbai , , , , M	aharashtra								
AMC Details:									
Expiry Date :	01-01-1970 05:30:00		Type:						
<b>Product Name:</b>	Intercom								
Complain:	security and some flat intercom issue								
Technician Comment :	intercom system check also ok working done only security teble instrument issue line ok and lift instrument sift to security tebal and all line ok working confirm to security and CCTV system check but two camera not working and one camera remove and return office and one camera not check bcz door lock 1 TB HDD normal ok recording check 1 manth going on in DVR frame rate bit rate 15/512 password blank								
Complain Operator :	Desktop - Apurva Vajaria								
Remark :	intercom system check also ok working done only security teble instrument issue line ok and lift instrument sift to security tebal and all line ok working confirm to security and CCTV system check but two camera not working and one camera remove and return office and one camera not check bcz door lock 1 TB HDD normal ok recording check 1 manth going on in DVR frame rate bit rate 15/512 password blank								

Status History :	Date Time	Time Technician Name		tatus	Remark	Sign
	29-05-2021 02:08:38	Ravi Rajbhar	Con	mpleted	intercom system check also ok working done only security teble instrument issue line ok and lift instrument sift to security tebal and all line ok working confirm to security and CCTV system check but two camera not working and one camera remove and return office and one camera not check bcz door lock 1 TB HDD normal ok recording check 1 manth going on in DVR frame rate bit rate 15/512 password blank	BLa
	29-05-2021 01:50:05	Ravi Rajbhar	New		-	
	29-05-2021 01:48:59	Ravi Rajbhar	Ne	W		-
Previous Complain History:	Date Time	Technician Name		Remark		
	07-08-2023 11:09:33	3 ChandanYadav		303 intercom complain solve and 2 camera angle sitting.		
	29-07-2023 01:25:15 Ravi Rajbhar			202 ok working 303 ok working 501 line ok instument issue 50 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv systam rcoding playback checking one day 30/7/23		or lock 903