

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2654</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                 | <b>Technician Mobile :</b>                                 | 8080922984                                                                            |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                                                                                                        | 02-02-2021 04:27:54                                        |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                                                                                                                                             | 9820577881                                                 | Name :                                                                                | Suhas Sir |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                 | Type :                                                     |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | 3-4 lines intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | intercom ..402 ..1002 check and issue resolved working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | intercom ..402 ..1002 check and issue resolved working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                 |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-02-2021 06:41:12</td><td>Atique Salmani</td><td>Completed</td><td>intercom ..402 ..1002 check and issue resolved working ok.</td><td></td></tr><tr><td>02-02-2021 04:28:11</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>02-02-2021 04:27:54</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                                 |                                                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 02-02-2021 06:41:12                                     | Atique Salmani      | Completed    | intercom ..402 ..1002 check and issue resolved working ok.                                                                                                                                                      |  | 02-02-2021 04:28:11 | Atique Salmani | New |  | - | 02-02-2021 04:27:54 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                                                                                                          | Remark                                                     | Sign                                                                                  |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-02-2021 06:41:12                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                                                                                                       | intercom ..402 ..1002 check and issue resolved working ok. |  |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-02-2021 04:28:11                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                                             |                                                            | -                                                                                     |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 02-02-2021 04:27:54                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                                             |                                                            | -                                                                                     |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2023 11:09:33</td><td>ChandanYadav</td><td>303 intercom complain solve and 2 camera angle sitting.</td></tr><tr><td>29-07-2023 01:25:15</td><td>Ravi Rajbhar</td><td>202 ok working 303 ok working 501 line ok instument issue 502 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv system rcoding playback checking one day 30/7/23</td></tr></tbody></table>                                                      |                                                                                                                                                                                                                 |                                                            |                                                                                       |           | Date Time | Technician Name | Remark | 07-08-2023 11:09:33 | ChandanYadav | 303 intercom complain solve and 2 camera angle sitting. | 29-07-2023 01:25:15 | Ravi Rajbhar | 202 ok working 303 ok working 501 line ok instument issue 502 duct side cable tepunching then ok working 701 door lock 903 ok working 1003 ok working and cctv system rcoding playback checking one day 30/7/23 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                                                                                                          |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 07-08-2023 11:09:33                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 303 intercom complain solve and 2 camera angle sitting.                                                                                                                                                         |                                                            |                                                                                       |           |           |                 |        |                     |              |                                                         |                     |              |                                                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
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