

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12399</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------|---------------------|--------------|---------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9820577881                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                | <b>Technician Mobile :</b>                        | 7262044153                                                                            |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                       | 10-08-2024 12:47:13                               |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Manglik Co Op Hsg Society Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                            | 9820577881                                        | Name :                                                                                | Suhas Sir |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                | Type :                                            |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 501/602/503 intercom not working                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 501/503/602 intercome issue resolve working done.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 501/503/602 intercome issue resolve working done.                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-08-2024 05:39:03</td><td>PravinJagade</td><td>Completed</td><td>501/503/602 intercome issue resolve working done.</td><td></td></tr><tr><td>12-08-2024 10:20:56</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                |                                                   |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 12-08-2024 05:39:03                            | PravinJagade        | Completed    | 501/503/602 intercome issue resolve working done. |  | 12-08-2024 10:20:56 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                         | Remark                                            | Sign                                                                                  |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| 12-08-2024 05:39:03                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                      | 501/503/602 intercome issue resolve working done. |  |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| 12-08-2024 10:20:56                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                            |                                                   | -                                                                                     |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-08-2024 04:53:35</td><td>PravinJagade</td><td>Cctv and intercome ppm done all camera Working</td></tr><tr><td>19-07-2024 06:15:30</td><td>ChandanYadav</td><td>903 intercom not working and working ok</td></tr></tbody></table>                                                                                                                               |                                                |                                                   |                                                                                       |           | Date Time | Technician Name | Remark | 12-08-2024 04:53:35 | PravinJagade | Cctv and intercome ppm done all camera Working | 19-07-2024 06:15:30 | ChandanYadav | 903 intercom not working and working ok           |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                         |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| 12-08-2024 04:53:35                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Cctv and intercome ppm done all camera Working |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |
| 19-07-2024 06:15:30                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 903 intercom not working and working ok        |                                                   |                                                                                       |           |           |                 |        |                     |              |                                                |                     |              |                                                   |                                                                                       |                     |              |     |  |   |