## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE10497  |  |                     |   |   |            |           |
|-----------------------------------|--|---------------------|---|---|------------|-----------|
| Priority:                         | Low  |                     |   |   |            |           |
| Created By:                       | Admin - Apurva Vajaria   |                     |   |   |            |           |
| Complaint Mob.<br>No. :           | 9820577881   |                     |   |   |            |           |
| Technician Name                   | Ravi Rajbhar   |                     | Technician Mobile :   |   | 8080922965 |           |
| Ticket Type :                     | Complain Date & Time:  |                     | 09-01-2024 06:52:08   |   |            |           |
| Vendor Details :                  |  |                     |   |   |            |           |
| Company<br>Name/Client Name<br>:  | Manglik Co Op<br>Hsg Society Ltd   | Customer's Mobile : | 9820577881  |   | Name :     | Suhas Sir |
| Address:                          |  |                     |   |   |            |           |
| Mumbai,,,, Maharashtra            |  |                     |   |   |            |           |
| AMC Details :                     | ils :  |                     |   |   |            |           |
| Expiry Date :                     | 01-01-1970 05:30:0   | Type:               |   |   |            |           |
| <b>Product Name:</b>              | Intercom   |                     |   |   |            |           |
| Complain:                         | Suhas sir home intercom disturbance issue  |                     |   |   |            |           |
| Technician<br>Comment :           | subhah sir home 303 intercom line distribution issue resolved and ok working done and chqe collatt |                     |   |   |            |           |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                     |   |   |            |           |
| Remark:                           | subhah sir home 303 intercom line distribution issue resolved and ok working done and chqe collatt |                     |   |   |            |           |
| <b>Status History:</b>            | Date Time  | Technician Name     | Status  | Remark subhah sir home 303 intercom line distribution issue resolved and ok working done and chqe collatt |            | Sign      |
|                                   | 12-01-2024 12:43:49  |                     | Completed   |   |            | M.        |
|                                   | 12-01-2024 11:02:19  | Ravi Rajbhar        | New   |   |            | -         |
| Previous<br>Complain History<br>: | Date Time  | Technician Name     | Remark  |   |            |           |
|                                   | 07-12-2023 12:50:33  | Siddhesh Chavan     | 2lift line ok phone ringer issue 302 working OK 303 line<br>distance issue resoved 502 line OK phone ringer issue 503<br>working OK |   |            |           |
|                                   | 30-11-2023 03:05:25  | Ravi Rajbhar        | 303 intercom noises issue resolved but next need to change cable 3rd floor to ground floor 12 meter                                 |   |            |           |