Shubham Infotech

Service Status Details : SI85					
Priority :	Low				
Created By :	Admin - Shubham Infotech				
Complaint Mob. No. :					
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227	
Ticket Type :	Complain	**Date & Time :**	04-12-2019 12:45:28		
Vendor Details :					
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More
Address :					
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra					
AMC Details :					
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive	
Product Name :	Desktop Computer				
Complain :	machine problem				
Technician Comment :	1) all in one machine open HDD installed and checking machine working ok. 2) ms office 2007 problem uninstall and reinstall problem solved and all machine checking no problems				
Complain Operator :	Desktop - Shubham Infotech				
Remark :	1) all in one machine open HDD installed and checking machine working ok. 2) ms office 2007 problem uninstall and reinstall problem solved and all machine checking no problems				

Status History :

Date Time	Technician Name	Status	Remark	Sign
04-12-2019 05:55:38	Harshal Gujar	Completed	1) all in one machine open HDD installed and checking machine working ok. 2) ms office 2007 problem uninstall and reinstall problem solved and all machine checking no problems	
04-12-2019 12:45:36	Harshal Gujar	New		-
04-12-2019 12:45:29	Harshal Gujar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
03-12-2019 10:34:45	Harshal Gujar	c disk data backup c disk formats new windows 7 install all basic software installed printer driver install quick heal software installed
02-12-2019 10:12:06	Harshal Gujar	1. new motherboard installation avertek new windows installed all basic software installed { c disk data backup and c disk format} 2. HDD problem slow working need change hdd