




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI75</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Shubham Infotech																																							
<b>Complaint Mob. No. :</b>																																								
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	02-12-2019 10:12:06																																					
<b>Vendor Details :</b>																																								
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																																			
<b>Address :</b>																																								
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																																								
<b>AMC Details :</b>																																								
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																																				
<b>Product Name :</b>	Desktop Computer																																							
<b>Complain :</b>	Machine Problem																																							
<b>Technician Comment :</b>	1. new motherboard installation avertex new windows installed all basic software installed { c disk data backup and c disk format} 2. HDD problem slow working need change hdd																																							
<b>Complain Operator :</b>	Desktop - Shubham Infotech																																							
<b>Remark :</b>	1. new motherboard installation avertex new windows installed all basic software installed { c disk data backup and c disk format} 2. HDD problem slow working need change hdd																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2019 06:08:13</td><td>Harshal Gujar</td><td>Completed</td><td>1. new motherboard installation avertex new windows installed all basic software installed { c disk data backup and c disk format} 2. HDD problem slow working need change hdd</td><td></td></tr><tr><td>02-12-2019 06:02:46</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>02-12-2019 06:02:25</td><td>Harshal Gujar</td><td>Closed</td><td></td><td>-</td></tr><tr><td>02-12-2019 05:34:50</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>02-12-2019 10:12:44</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-12-2019 10:12:07</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-12-2019 06:08:13	Harshal Gujar	Completed	1. new motherboard installation avertex new windows installed all basic software installed { c disk data backup and c disk format} 2. HDD problem slow working need change hdd		02-12-2019 06:02:46	Harshal Gujar	In Progress		-	02-12-2019 06:02:25	Harshal Gujar	Closed		-	02-12-2019 05:34:50	Harshal Gujar	In Progress		-	02-12-2019 10:12:44	Harshal Gujar	New		-	02-12-2019 10:12:07	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-12-2019 10:34:45</td><td>Harshal Gujar</td><td></td></tr><tr><td>30-11-2019 11:16:35</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	03-12-2019 10:34:45	Harshal Gujar		30-11-2019 11:16:35	Harshal Gujar																											
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