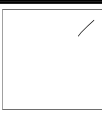
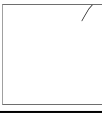

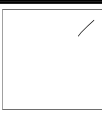
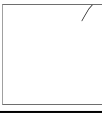

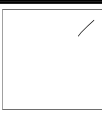
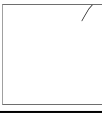



Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI456																																								
Priority :	Low																																							
Created By :	Admin - Shubham Infotech																																							
Complaint Mob. No. :																																								
Technician Name :	Pratik Jadhav		Technician Mobile :	8793640553																																				
Ticket Type :	Complain	Date & Time :	05-02-2021 12:03:42																																					
Vendor Details :																																								
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																																			
Address :																																								
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																																								
AMC Details :																																								
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																																				
Product Name :	Desktop Computer																																							
Complain :	Acer Machine Not Working Sr No:- UXBC7SI708J2881848																																							
Technician Comment :	replace motherboard working properly no issues collect old mother board accer person																																							
Complain Operator :	Desktop - Shubham Infotech																																							
Remark :	replace motherboard working properly no issues collect old mother board accer person																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-02-2021 02:13:53</td><td>PratikJadhav</td><td>Completed</td><td>replace motherboard working properly no issues collect old mother board accer person</td><td></td></tr><tr><td>15-02-2021 01:43:51</td><td>PratikJadhav</td><td>Awaiting Spares</td><td>accr person not visit in DGPS. office and also no contact rejected calls and ignore SMS</td><td></td></tr><tr><td>15-02-2021 10:54:17</td><td>PratikJadhav</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>05-02-2021 03:19:26</td><td>PratikJadhav</td><td>Client Side</td><td>accr desktop Machine contact with accr care locked complement case no :3859960IE person come after 3 days person number : 8291812163</td><td></td></tr><tr><td>05-02-2021 12:04:12</td><td>PratikJadhav</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2021 12:03:43</td><td>PratikJadhav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-02-2021 02:13:53	PratikJadhav	Completed	replace motherboard working properly no issues collect old mother board accer person		15-02-2021 01:43:51	PratikJadhav	Awaiting Spares	accr person not visit in DGPS. office and also no contact rejected calls and ignore SMS		15-02-2021 10:54:17	PratikJadhav	In Progress		-	05-02-2021 03:19:26	PratikJadhav	Client Side	accr desktop Machine contact with accr care locked complement case no :3859960IE person come after 3 days person number : 8291812163		05-02-2021 12:04:12	PratikJadhav	New		-	05-02-2021 12:03:43	PratikJadhav	New		-
Date Time	Technician Name	Status	Remark	Sign																																				
16-02-2021 02:13:53	PratikJadhav	Completed	replace motherboard working properly no issues collect old mother board accer person																																					
15-02-2021 01:43:51	PratikJadhav	Awaiting Spares	accr person not visit in DGPS. office and also no contact rejected calls and ignore SMS																																					
15-02-2021 10:54:17	PratikJadhav	In Progress		-																																				
05-02-2021 03:19:26	PratikJadhav	Client Side	accr desktop Machine contact with accr care locked complement case no :3859960IE person come after 3 days person number : 8291812163																																					
05-02-2021 12:04:12	PratikJadhav	New		-																																				
05-02-2021 12:03:43	PratikJadhav	New		-																																				

Previous Complain History :	Date Time	Technician Name	Remark
	25-11-2020 01:00:28	Harshal Gujar	
	23-11-2020 12:06:27	Harshal Gujar	