

# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI438</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Shubham Infotech																													
<b>Complaint Mob. No. :</b>																														
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	05-11-2020 12:20:25																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Directorate Of Printing & Stationery	<b>Customer's Mobile :</b>		<b>Name :</b>	Sudhakar More																									
<b>Address :</b>																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	06-08-2020 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	software																													
<b>Complain :</b>	Consignees software Issue																													
<b>Technician Comment :</b>	5 machine software uninstall and one machine software uninstallation pending also one machine installation software pending																													
<b>Complain Operator :</b>	Desktop - Shubham Infotech																													
<b>Remark :</b>	5 machine software uninstall and one machine software uninstallation pending also one machine installation software pending																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-11-2020 03:30:45</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>05-11-2020 05:33:14</td><td>Harshal Gujar</td><td>Client Side</td><td>5 machine software uninstall and one machine software uninstallation pending also one machine installation software pending</td><td></td></tr><tr><td>05-11-2020 02:08:30</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-11-2020 12:20:25</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-11-2020 03:30:45	Harshal Gujar	In Progress		-	05-11-2020 05:33:14	Harshal Gujar	Client Side	5 machine software uninstall and one machine software uninstallation pending also one machine installation software pending		05-11-2020 02:08:30	Harshal Gujar	New		-	05-11-2020 12:20:25	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-02-2021 12:03:42</td><td>PratikJadhav</td><td>replace motherboard working properly no issues collect old mother board accer person</td></tr><tr><td>25-11-2020 01:00:28</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	05-02-2021 12:03:42	PratikJadhav	replace motherboard working properly no issues collect old mother board accer person	25-11-2020 01:00:28	Harshal Gujar																	
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