




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

| Service Status Details : SI415 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|---|---------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|---------------|--|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Harshal Gujar | | Technician Mobile : | 7710866227 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 24-07-2020 11:42:19 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Directorate Of Printing & Stationery | Customer's Mobile : | | Name : | Sudhakar More | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 06-08-2020 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Annual Maintenance Contract | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Daily visit | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Lenovo all in one machine one and check machine power supply problem not solve | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Lenovo all in one machine one and check machine power supply problem not solve | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-07-2020 09:42:09</td><td>Harshal Gujar</td><td>Completed</td><td>Lenovo all in one machine one and check machine power supply problem not solve</td><td></td></tr><tr><td>24-07-2020 12:01:32</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-07-2020 11:42:20</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 28-07-2020 09:42:09 | Harshal Gujar | Completed | Lenovo all in one machine one and check machine power supply problem not solve |  | 24-07-2020 12:01:32 | Harshal Gujar | New | | - | 24-07-2020 11:42:20 | Harshal Gujar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
| 28-07-2020 09:42:09 | Harshal Gujar | Completed | Lenovo all in one machine one and check machine power supply problem not solve |  | | | | | | | | | | | | | | | | | | | | | |
| 24-07-2020 12:01:32 | Harshal Gujar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 24-07-2020 11:42:20 | Harshal Gujar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-02-2021 12:03:42</td><td>PratikJadhav</td><td>replace motherboard working properly no issues collect old mother board accer person</td></tr><tr><td>25-11-2020 01:00:28</td><td>Harshal Gujar</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 05-02-2021 12:03:42 | PratikJadhav | replace motherboard working properly no issues collect old mother board accer person | 25-11-2020 01:00:28 | Harshal Gujar | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 05-02-2021 12:03:42 | PratikJadhav | replace motherboard working properly no issues collect old mother board accer person | | | | | | | | | | | | | | | | | | | | | | | |
| 25-11-2020 01:00:28 | Harshal Gujar | | | | | | | | | | | | | | | | | | | | | | | | |