




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

| Service Status Details : SI414 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|--|---|---|---------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|---------------|---|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Harshal Gujar | | Technician Mobile : | 7710866227 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 22-07-2020 04:17:35 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Directorate Of Printing & Stationery | Customer's Mobile : | | Name : | Sudhakar More | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 06-08-2020 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Annual Maintenance Contract | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Daily Visit | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one machine HDD power and sata cable reconnect on machine . new Acer machine problem solved | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one machine HDD power and sata cable reconnect on machine . new Acer machine problem solved | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-07-2020 09:40:16</td><td>Harshal Gujar</td><td>Completed</td><td>one machine HDD power and sata cable reconnect on machine . new Acer machine problem solved</td><td></td></tr><tr><td>22-07-2020 04:17:46</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-07-2020 04:17:36</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 28-07-2020 09:40:16 | Harshal Gujar | Completed | one machine HDD power and sata cable reconnect on machine . new Acer machine problem solved |  | 22-07-2020 04:17:46 | Harshal Gujar | New | | - | 22-07-2020 04:17:36 | Harshal Gujar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-02-2021 12:03:42</td><td>PratikJadhav</td><td>replace motherboard working properly no issues collect old mother board accer person</td></tr><tr><td>25-11-2020 01:00:28</td><td>Harshal Gujar</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 05-02-2021 12:03:42 | PratikJadhav | replace motherboard working properly no issues collect old mother board accer person | 25-11-2020 01:00:28 | Harshal Gujar | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 05-02-2021 12:03:42 | PratikJadhav | replace motherboard working properly no issues collect old mother board accer person | | | | | | | | | | | | | | | | | | | | | | | |
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