




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI409</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-07-2020 05:25:48																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Directorate Of Printing & Stationery	<b>Customer's Mobile :</b>		<b>Name :</b>	Sudhakar More																				
<b>Address :</b>																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	06-08-2020 12:00:00		<b>Type :</b>	Comprehensive																					
<b>Product Name :</b>	Annual Maintenance Contract																								
<b>Complain :</b>	4 Pc Problem																								
<b>Technician Comment :</b>	1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-07-2020 09:41:34</td><td>Harshal Gujar</td><td>Completed</td><td>1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK</td><td></td></tr><tr><td>15-07-2020 05:34:05</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-07-2020 05:25:49</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-07-2020 09:41:34	Harshal Gujar	Completed	1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK		15-07-2020 05:34:05	Harshal Gujar	New		-	15-07-2020 05:25:49	Harshal Gujar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	16-07-2020 12:20:44	Harshal Gujar	
	13-07-2020 02:55:31	Harshal Gujar	1) to machine no display problem machine Ram clean machine working ok 2) no display problem Ram change problem solved 3) motherboard problem collect to the office