Shubham Infotech

Service Status Details : SI408	
Priority :	Low
Created By :	Admin - Shubham Infotech
Complaint Mob. No. :	

Technician Name :	Harshal Gujar			**Technician Mobile :**	7710866227
Ticket Type :	Complain	**Date & Time :**	13-07-2020 02:55:31		

Vendor Details :

Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More

Address :

Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra

AMC Details :

Expiry Date :	06-08-2020 12:00:00	Type :	Comprehensive
Product Name :	Annual Maintenance Contract		
Complain :	daily visit		
Technician Comment :	1) to machine no display problem machine Ram clean machine working ok 2) no display problem Ram change problem solved 3) motherboard problem collect to the office		
Complain Operator :	Desktop - Shubham Infotech		
Remark :	1) to machine no display problem machine Ram clean machine working ok 2) no display problem Ram change problem solved 3) motherboard problem collect to the office		

Status History :

Date Time	Technician Name	Status	Remark	Sign
15-07-2020 09:45:59	Harshal Gujar	Completed	1) to machine no display problem machine Ram clean machine working ok 2) no display problem Ram change problem solved 3) motherboard problem collect to the office	
13-07-2020 03:01:22	Harshal Gujar	New		-
13-07-2020 02:55:32	Harshal Gujar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
16-07-2020 12:20:44	Harshal Gujar	
15-07-2020 05:25:48	Harshal Gujar	1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK