

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI407																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	10-07-2020 11:57:18																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Annual Maintenance Contract																								
Complain :	daily visit																								
Technician Comment :	not check machine																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	not check machine																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-07-2020 09:46:51</td><td>Harshal Gujar</td><td>Completed</td><td>not check machine</td><td></td></tr><tr><td>10-07-2020 11:57:59</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-07-2020 11:57:19</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-07-2020 09:46:51	Harshal Gujar	Completed	not check machine		10-07-2020 11:57:59	Harshal Gujar	New		-	10-07-2020 11:57:19	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-07-2020 12:20:44</td><td>Harshal Gujar</td><td></td></tr><tr><td>15-07-2020 05:25:48</td><td>Harshal Gujar</td><td>1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-07-2020 12:20:44	Harshal Gujar		15-07-2020 05:25:48	Harshal Gujar	1) windows problem new Windows 10 install all basic software install. 2) machine no display problem motherboard connect in office 3) repair motherboard installation and start with safe mode machine working OK											
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