




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI384																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	23-06-2020 11:29:16																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Annual Maintenance Contract																								
Complain :	Daily visit																								
Technician Comment :	1)ism problem uninstall ism and new installed problem solved. 2)java software installed																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1)ism problem uninstall ism and new installed problem solved. 2)java software installed																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-06-2020 12:20:05</td><td>Harshal Gujar</td><td>Completed</td><td>1)ism problem uninstall ism and new installed problem solved. 2)java software installed</td><td></td></tr><tr><td>23-06-2020 11:29:24</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-06-2020 11:29:17</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-06-2020 12:20:05	Harshal Gujar	Completed	1)ism problem uninstall ism and new installed problem solved. 2)java software installed		23-06-2020 11:29:24	Harshal Gujar	New		-	23-06-2020 11:29:17	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-06-2020 01:26:15</td><td>Harshal Gujar</td><td></td></tr><tr><td>26-06-2020 12:18:39</td><td>Harshal Gujar</td><td>1) machine no display problem machine RAM change machine start working ok. 2) open machine remove motherboard and machine troubleshooting problem solve working machine</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-06-2020 01:26:15	Harshal Gujar		26-06-2020 12:18:39	Harshal Gujar	1) machine no display problem machine RAM change machine start working ok. 2) open machine remove motherboard and machine troubleshooting problem solve working machine											
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