




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI377</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-06-2020 12:43:03																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Directorate Of Printing & Stationery	<b>Customer's Mobile :</b>		<b>Name :</b>	Sudhakar More																				
<b>Address :</b>																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	06-08-2020 12:00:00		<b>Type :</b>	Comprehensive																					
<b>Product Name :</b>	Annual Maintenance Contract																								
<b>Complain :</b>	Daily Visit																								
<b>Technician Comment :</b>	checking all machine and scanning machine working ok																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	checking all machine and scanning machine working ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-06-2020 08:28:24</td><td>Harshal Gujar</td><td>Completed</td><td>checking all machine and scanning machine working ok</td><td></td></tr><tr><td>13-06-2020 01:04:09</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-06-2020 12:43:04</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-06-2020 08:28:24	Harshal Gujar	Completed	checking all machine and scanning machine working ok		13-06-2020 01:04:09	Harshal Gujar	New		-	13-06-2020 12:43:04	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
17-06-2020 08:28:24	Harshal Gujar	Completed	checking all machine and scanning machine working ok																						
13-06-2020 01:04:09	Harshal Gujar	New		-																					
13-06-2020 12:43:04	Harshal Gujar	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-06-2020 01:59:26</td><td>Harshal Gujar</td><td></td></tr><tr><td>15-06-2020 12:07:22</td><td>Harshal Gujar</td><td>basic problem solved and checking all machine working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-06-2020 01:59:26	Harshal Gujar		15-06-2020 12:07:22	Harshal Gujar	basic problem solved and checking all machine working ok											
Date Time	Technician Name	Remark																							
18-06-2020 01:59:26	Harshal Gujar																								
15-06-2020 12:07:22	Harshal Gujar	basic problem solved and checking all machine working ok																							