




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI374																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	10-06-2020 07:46:37																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Annual Maintenance Contract																								
Complain :	Visit																								
Technician Comment :	2 machine problem 1st machine RAM clean and HDD power and sata cable re connect on machine. 2 nd machine full servings and troubleshooting machine working ok.																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	2 machine problem 1st machine RAM clean and HDD power and sata cable re connect on machine. 2 nd machine full servings and troubleshooting machine working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-06-2020 07:59:56</td><td>Harshal Gujar</td><td>Completed</td><td>2 machine problem 1st machine RAM clean and HDD power and sata cable re connect on machine. 2 nd machine full servings and troubleshooting machine working ok.</td><td></td></tr><tr><td>10-06-2020 07:54:54</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>10-06-2020 07:46:38</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-06-2020 07:59:56	Harshal Gujar	Completed	2 machine problem 1st machine RAM clean and HDD power and sata cable re connect on machine. 2 nd machine full servings and troubleshooting machine working ok.		10-06-2020 07:54:54	Harshal Gujar	New		-	10-06-2020 07:46:38	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-06-2020 02:24:11</td><td>Harshal Gujar</td><td>1) machine no display problem RAM clean machine working ok. 2) machine shifting and installation add printer on machine. 3)one machine check motherboard no problem board under of divisions oneday.</td></tr><tr><td>20-03-2020 10:24:02</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	09-06-2020 02:24:11	Harshal Gujar	1) machine no display problem RAM clean machine working ok. 2) machine shifting and installation add printer on machine. 3)one machine check motherboard no problem board under of divisions oneday.	20-03-2020 10:24:02	Harshal Gujar												
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