## **Shubham Infotech**

 $\label{eq:Regd.office} \textbf{Regd. Office}: \textbf{Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai Support: | W: \\ \textbf{E}: info@shubhaminfo.com$ 

C . C D .	•1 01004						
Service Status Details : SI331							
Priority:	Low						
Created By:	Admin - Shubham Infotech						
Complaint Mob.							
Technician Name	Harshal Gujar		Technician Mobile :	n 7710866227			
Ticket Type :	Complain	Date & Time :	04-03-2020 02:21:47				
Vendor Details :							
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :			Name:	Su	dhakar More
Address:							
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra							
AMC Details:							
Expiry Date :	06-08-2020 12:00:00	Type: Comprehensive					
<b>Product Name:</b>	Desktop Computer						
Complain:	visit						
Technician Comment :	1)printer and ms office problem pick roller clean print working ok. 2)ms office uninstall and new install ms office 2010 problem solved.						
Complain Operator :	Desktop - Shubham Infotech						
Remark:	1)printer and ms office problem pick roller clean print working ok. 2)ms office uninstall and new install ms office 2010 problem solved.						
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	07-03-2020 08:25:54	Harshal Gujar	Completed	1)printer and ms office problem pick roller clean print working ok. 2)ms office uninstall and new install ms office 2010 problem solved.		Porphy	
	06-03-2020 10:04:52	Harshal Gujar	New				-
	04-03-2020 02:21:48	Harshal Gujar	New	-			
Previous Complain History	Date Time	Technician Name	Remark				
	07-03-2020 12:04:20	Harshal Gujar	machine checking and scanning no problems working ok				
	03-03-2020 11:57:33	Vishal Dodekar	Visit complete				
					-		