




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI302																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	17-02-2020 10:10:59																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	1) HP printer problem HP printer driver uninstall and reinstall print problem solved and samsung printer connect on machine. 2) samsung ml 3310d printer pickup roller problem.																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1) HP printer problem HP printer driver uninstall and reinstall print problem solved and samsung printer connect on machine. 2) samsung ml 3310d printer pickup roller problem.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-02-2020 09:55:40</td><td>Harshal Gujar</td><td>Completed</td><td>1) HP printer problem HP printer driver uninstall and reinstall print problem solved and samsung printer connect on machine. 2) samsung ml 3310d printer pickup roller problem.</td><td></td></tr><tr><td>17-02-2020 10:11:10</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2020 10:11:00</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-02-2020 09:55:40	Harshal Gujar	Completed	1) HP printer problem HP printer driver uninstall and reinstall print problem solved and samsung printer connect on machine. 2) samsung ml 3310d printer pickup roller problem.		17-02-2020 10:11:10	Harshal Gujar	New		-	17-02-2020 10:11:00	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-02-2020 10:58:23</td><td>Harshal Gujar</td><td></td></tr><tr><td>15-02-2020 09:52:54</td><td>Harshal Gujar</td><td>checking all machine no problem working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-02-2020 10:58:23	Harshal Gujar		15-02-2020 09:52:54	Harshal Gujar	checking all machine no problem working ok											
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