




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI292																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	13-02-2020 11:15:15																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	checking all machine and scanning machine working ok																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	checking all machine and scanning machine working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-02-2020 06:03:22</td><td>Harshal Gujar</td><td>Completed</td><td>checking all machine and scanning machine working ok</td><td></td></tr><tr><td>13-02-2020 11:36:56</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-02-2020 11:15:16</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-02-2020 06:03:22	Harshal Gujar	Completed	checking all machine and scanning machine working ok		13-02-2020 11:36:56	Harshal Gujar	New		-	13-02-2020 11:15:16	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-02-2020 10:01:13</td><td>Harshal Gujar</td><td></td></tr><tr><td>12-02-2020 10:39:56</td><td>Harshal Gujar</td><td>HP printer driver Uninstall and reinstall. Brother printer sharing and connect to machine print working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-02-2020 10:01:13	Harshal Gujar		12-02-2020 10:39:56	Harshal Gujar	HP printer driver Uninstall and reinstall. Brother printer sharing and connect to machine print working ok.											
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