Shubham Infotech

Service Status Details : SI283						
Priority :	Low					
Created By :	Admin - Shubham Infotech					
Complaint Mob. No. :						
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227		
Ticket Type :	Complain	**Date & Time :**	07-02-2020 10:19:55			
Vendor Details :						
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More	
Address :						
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra						
AMC Details :						
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive		
Product Name :	Desktop Computer					
Complain :	visit					
Technician Comment :	1)ms office 2010 problem uninstall and reinstall problem solved. 2)2 connector crimping cable connect on machine problem solved.					
Complain Operator :	Desktop - Shubham Infotech					
Remark :	1)ms office 2010 problem uninstall and reinstall problem solved. 2)2 connector crimping cable connect on machine problem solved.					

Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-02-2020 10:22:24	Harshal Gujar	Completed	1)ms office 2010 problem uninstall and reinstall problem solved. 2)2 connector crimping cable connect on machine problem solved.	
	07-02-2020 10:20:10	Harshal Gujar	New		-
	07-02-2020 10:19:55	Harshal Gujar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	11-02-2020 11:03:11	Harshal Gujar	
	06-02-2020 10:35:52	Vishal Dodekar	network problem (fiber optic modem problem , crimping lan wire , change property of lan change from static to dynamic, remove lan from modem and put in switch