Shubham Infotech

Service Status Details : SI279	
Priority :	Low
Created By :	Admin - Shubham Infotech
Complaint Mob. No. :	

Technician Name :	Vishal Dodekar	**Technician Mobile :**	7021012768

Ticket Type :	Complain	**Date & Time :**	06-02-2020 10:35:52	

Vendor Details :

Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More

Address :

Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra

AMC Details :

Expiry Date :	06-08-2020 12:00:00	Type :	Comprehensive

Product Name :	Desktop Computer
Complain :	visit
Technician Comment :	network problem (fiber optic modem problem , crimping lan wire , change property of lan change from static to dynamic, remove lan from modem and put in switch
Complain Operator :	Desktop - Shubham Infotech
Remark :	network problem (fiber optic modem problem , crimping lan wire , change property of lan change from static to dynamic, remove lan from modem and put in switch

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-02-2020 06:02:07	Vishal Dodekar	Completed	network problem (fiber optic modem problem , crimping lan wire , change property of lan change from static to dynamic, remove lan from modem and put in switch	
06-02-2020 02:18:48	Vishal Dodekar	New		-
06-02-2020 10:35:53	Vishal Dodekar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
05-02-2020 12:21:35	Harshal Gujar	1) machine checking and scanning machine working OK Mouse not work properly. 2) network problem not solve client side pending
04-02-2020 10:09:23	Harshal Gujar	1)HDD problem machine full check disk machine working ok. 2)hp laserjet p1007 printer driver install