Shubham Infotech

Service Status Details : SI276	
Priority :	Low
Created By :	Admin - Shubham Infotech
Complaint Mob. No. :	

Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227	
Ticket Type :	Complain	**Date & Time :**	05-02-2020 12:21:35		

Vendor Details :					
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More

Address :
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra

AMC Details :			
Expiry Date :	06-08-2020 12:00:00	Type :	Comprehensive
Product Name :	Desktop Computer		
Complain :	visit		
Technician Comment :	1) machine checking and scanning machine working OK Mouse not work properly. 2) network problem not solve client side pending		
Complain Operator :	Desktop - Shubham Infotech		
Remark :	1) machine checking and scanning machine working OK Mouse not work properly. 2) network problem not solve client side pending		

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	06-02-2020 09:57:20	Harshal Gujar	Completed	1) machine checking and scanning machine working OK Mouse not work properly. 2) network problem not solve client side pending	
	05-02-2020 12:21:48	Harshal Gujar	New		-
	05-02-2020 12:21:36	Harshal Gujar	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	06-02-2020 10:35:52		
	04-02-2020 10:09:23	Harshal Gujar	1)HDD problem machine full check disk machine working ok. 2)hp laserjet p1007 printer driver install