

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI239																														
Priority :	Low																													
Created By :	Admin - Shubham Infotech																													
Complaint Mob. No. :																														
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																										
Ticket Type :	Complain	Date & Time :	22-01-2020 09:59:23																											
Vendor Details :																														
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																									
Address :																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
AMC Details :																														
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																										
Product Name :	Desktop Computer																													
Complain :	visit																													
Technician Comment :																														
Complain Operator :	Desktop - Shubham Infotech																													
Remark :																														
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-01-2020 10:14:18</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2020 10:02:29</td><td>Vishal Dodekar</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>22-01-2020 10:01:25</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2020 09:59:24</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-01-2020 10:14:18	Vishal Dodekar	New		-	22-01-2020 10:02:29	Vishal Dodekar	Work Pending		-	22-01-2020 10:01:25	Vishal Dodekar	New		-	22-01-2020 09:59:24	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-01-2020 12:49:48</td><td>Vishal Dodekar</td><td>machine not working (clean ram, machine working ok), machine hang(restart machine , machine working ok)</td></tr><tr><td>20-01-2020 10:46:38</td><td>Aarti Infotech</td><td>PRINTER BROTHER MFC 8370DN PAPER JAM SERVICING DONE Sr No:- E67068E2J20120 ZUNET PRINT LIGHT THAN DURM UNIT REPLACS</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-01-2020 12:49:48	Vishal Dodekar	machine not working (clean ram, machine working ok), machine hang(restart machine , machine working ok)	20-01-2020 10:46:38	Aarti Infotech	PRINTER BROTHER MFC 8370DN PAPER JAM SERVICING DONE Sr No:- E67068E2J20120 ZUNET PRINT LIGHT THAN DURM UNIT REPLACS																
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