

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI207																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	13-01-2020 09:54:59																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Annual Maintenance Contract																								
Complain :	visit																								
Technician Comment :	check all machine , blue dum error and slow machine (take c data backup , clean ram and servicing, windows format , all basic software install)																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	check all machine , blue dum error and slow machine (take c data backup , clean ram and servicing, windows format , all basic software install)																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2020 05:25:01</td><td>Vishal Dodekar</td><td>Completed</td><td>check all machine , blue dum error and slow machine (take c data backup , clean ram and servicing, windows format , all basic software install)</td><td></td></tr><tr><td>13-01-2020 09:55:11</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2020 09:54:59</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-01-2020 05:25:01	Vishal Dodekar	Completed	check all machine , blue dum error and slow machine (take c data backup , clean ram and servicing, windows format , all basic software install)		13-01-2020 09:55:11	Vishal Dodekar	New		-	13-01-2020 09:54:59	Vishal Dodekar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
13-01-2020 05:25:01	Vishal Dodekar	Completed	check all machine , blue dum error and slow machine (take c data backup , clean ram and servicing, windows format , all basic software install)																						
13-01-2020 09:55:11	Vishal Dodekar	New		-																					
13-01-2020 09:54:59	Vishal Dodekar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-01-2020 12:23:08</td><td>Vishal Dodekar</td><td></td></tr><tr><td>10-01-2020 10:15:54</td><td>Harshal Gujar</td><td>1)machine checking and scanning. 2) machine Mozilla Firefox problem re install working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-01-2020 12:23:08	Vishal Dodekar		10-01-2020 10:15:54	Harshal Gujar	1)machine checking and scanning. 2) machine Mozilla Firefox problem re install working ok.											
Date Time	Technician Name	Remark																							
14-01-2020 12:23:08	Vishal Dodekar																								
10-01-2020 10:15:54	Harshal Gujar	1)machine checking and scanning. 2) machine Mozilla Firefox problem re install working ok.																							