Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | **W** :
E : info@shubhaminfo.com

Service Status Details : SI183					
Priority :	Low				
Created By :	Admin - Shubham Infotech				
Complaint Mob. No. :					
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227	
Ticket Type :	Complain	**Date & Time :**	04-01-2020 10:55:59		
Vendor Details :					
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More
Address :					
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra					
AMC Details :					
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive	
Product Name :	Desktop Computer				
Complain :	visit				
Technician Comment :	1)checking all machineand scanning. 2) c disk data backup c disk format new windows 7 install all basic software installed printer driver install machine working ok				
Complain Operator :	Desktop - Shubham Infotech				
Remark :	1)checking all machineand scanning. 2) c disk data backup c disk format new windows 7 install all basic software installed printer driver install machine working ok				

Status History :

Date Time	Technician Name	Status	Remark	Sign
04-01-2020 06:45:36	Harshal Gujar	Completed	1)checking all machineand scanning. 2) c disk data backup c disk format new windows 7 install all basic software installed printer driver install machine working ok	
04-01-2020 10:56:52	Harshal Gujar	New		-
04-01-2020 10:56:00	Harshal Gujar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
03-01-2020 10:19:46	Harshal Gujar	1)4 connector crimping and connect on machine. 2) ms office problem uninstall and reinstall ms office 2010.
02-01-2020 10:36:22	Harshal Gujar	1) hp printer driver install print working ok. 2) Samsung printer driver install and connect on 2 machine print working ok. checking all machine no problem