

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI177																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	02-01-2020 10:36:22																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Visit																								
Technician Comment :	1) hp printer driver install print working ok. 2) Samsung printer driver install and connect on 2 machine print working ok. checking all machine no problem																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1) hp printer driver install print working ok. 2) Samsung printer driver install and connect on 2 machine print working ok. checking all machine no problem																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-01-2020 04:40:45</td><td>Harshal Gujar</td><td>Completed</td><td>1) hp printer driver install print working ok. 2) Samsung printer driver install and connect on 2 machine print working ok. checking all machine no problem</td><td></td></tr><tr><td>02-01-2020 10:36:30</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>02-01-2020 10:36:23</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-01-2020 04:40:45	Harshal Gujar	Completed	1) hp printer driver install print working ok. 2) Samsung printer driver install and connect on 2 machine print working ok. checking all machine no problem		02-01-2020 10:36:30	Harshal Gujar	New		-	02-01-2020 10:36:23	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-01-2020 11:10:23</td><td>Vishal Dodekar</td><td>print problem (reinstall drivers) , one machine not working (clean ram , check disk machine working ok)</td></tr><tr><td>31-12-2019 09:59:25</td><td>Vishal Dodekar</td><td>complete daily routine check</td></tr></tbody></table>					Date Time	Technician Name	Remark	01-01-2020 11:10:23	Vishal Dodekar	print problem (reinstall drivers) , one machine not working (clean ram , check disk machine working ok)	31-12-2019 09:59:25	Vishal Dodekar	complete daily routine check											
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