

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI168																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	31-12-2019 09:59:25																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Machine Problem																								
Technician Comment :	complete daily routine check																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	complete daily routine check																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-12-2019 03:26:11</td><td>Vishal Dodekar</td><td>Completed</td><td>complete daily routine check</td><td></td></tr><tr><td>31-12-2019 09:59:37</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>31-12-2019 09:59:26</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	31-12-2019 03:26:11	Vishal Dodekar	Completed	complete daily routine check		31-12-2019 09:59:37	Vishal Dodekar	New		-	31-12-2019 09:59:26	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-12-2019 10:19:03</td><td>Vishal Dodekar</td><td>as per routine check all machine. machine slow (clear temp file , do chkdsk on hhd)</td></tr><tr><td>27-12-2019 09:40:06</td><td>Harshal Gujar</td><td>Windows problem c disk data backup new Windows 7 installed all basic software installed and sharp printer driver install. and 2 connector crimping network problem solved</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-12-2019 10:19:03	Vishal Dodekar	as per routine check all machine. machine slow (clear temp file , do chkdsk on hhd)	27-12-2019 09:40:06	Harshal Gujar	Windows problem c disk data backup new Windows 7 installed all basic software installed and sharp printer driver install. and 2 connector crimping network problem solved											
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