




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI123																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	17-12-2019 10:14:15																						
Vendor Details :																									
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Machine Problem																								
Technician Comment :	all in one machines installation and all HDD data backup 1tb external hard disk new Windows 7 installed all basic software install all data copy to machine working ok																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	all in one machines installation and all HDD data backup 1tb external hard disk new Windows 7 installed all basic software install all data copy to machine working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-12-2019 10:16:25</td><td>Harshal Gujar</td><td>Completed</td><td>all in one machines installation and all HDD data backup 1tb external hard disk new Windows 7 installed all basic software install all data copy to machine working ok</td><td></td></tr><tr><td>17-12-2019 12:34:53</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2019 10:14:16</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-12-2019 10:16:25	Harshal Gujar	Completed	all in one machines installation and all HDD data backup 1tb external hard disk new Windows 7 installed all basic software install all data copy to machine working ok		17-12-2019 12:34:53	Harshal Gujar	New		-	17-12-2019 10:14:16	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-12-2019 11:14:44</td><td>Aarti Infotech</td><td></td></tr><tr><td>16-12-2019 10:32:07</td><td>Harshal Gujar</td><td>1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-12-2019 11:14:44	Aarti Infotech		16-12-2019 10:32:07	Harshal Gujar	1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine											
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