

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI117																														
Priority :	Low																													
Created By :	Admin - Shubham Infotech																													
Complaint Mob. No. :																														
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																										
Ticket Type :	Complain	Date & Time :	16-12-2019 10:32:07																											
Vendor Details :																														
Company Name/Client Name :	Directorate Of Printing & Stationery	Customer's Mobile :		Name :	Sudhakar More																									
Address :																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
AMC Details :																														
Expiry Date :	06-08-2020 12:00:00		Type :	Comprehensive																										
Product Name :	Desktop Computer																													
Complain :	Machine Problem																													
Technician Comment :	1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine																													
Complain Operator :	Desktop - Shubham Infotech																													
Remark :	1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-12-2019 10:15:45</td><td>Harshal Gujar</td><td>Completed</td><td>1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine</td><td></td></tr><tr><td>16-12-2019 11:19:07</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>16-12-2019 10:32:55</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-12-2019 10:32:08</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-12-2019 10:15:45	Harshal Gujar	Completed	1)all in one machine data backups 1 tb HDD. 2)one machine CMOS battery change. 3) sharp printer driver installed and connect to 2 machine		16-12-2019 11:19:07	Harshal Gujar	In Progress		-	16-12-2019 10:32:55	Harshal Gujar	New		-	16-12-2019 10:32:08	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2019 10:14:15</td><td></td><td></td></tr><tr><td>16-12-2019 11:14:44</td><td>Aarti Infotech</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	17-12-2019 10:14:15			16-12-2019 11:14:44	Aarti Infotech																	
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