

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9091</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------|---------------------------------|---------------------------------------------------------------------------------------|-----------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|---------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                             |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9930292985                                                                                                                                                                                                                                                                                                                                                                                                                                         |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                         |                               | <b>Technician Mobile :</b>      | 8454016444                                                                            |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>      | 08-08-2023 09:59:47             |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :             | Link View CHS                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :           | 9930292985                      | Name :                                                                                | Sudhakar Kotian |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| Expiry Date :                          | 11-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                |                               | Type :                          | Non-Comprehensive                                                                     |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                               |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                      | 2 cameras off issue                                                                                                                                                                                                                                                                                                                                                                                                                                |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>            | All ready all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                           |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                        | All ready all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                               |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-08-2023 11:13:48</td><td>Sonu Kumar</td><td>Completed</td><td>All ready all camera working ok</td><td></td></tr><tr><td>08-08-2023 09:59:54</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                               |                                 |                                                                                       |                 | Date Time | Technician Name | Status | Remark              | Sign         | 08-08-2023 11:13:48 | Sonu Kumar          | Completed    | All ready all camera working ok |  | 08-08-2023 09:59:54 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                        | Remark                          | Sign                                                                                  |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| 08-08-2023 11:13:48                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                     | All ready all camera working ok |  |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| 08-08-2023 09:59:54                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                         | New                           |                                 | -                                                                                     |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-08-2023 03:53:55</td><td>InzmamUl Haq</td><td>PPM Done</td></tr><tr><td>20-07-2023 04:32:32</td><td>PravinJagade</td><td>Ppm done. All camera working.</td></tr></tbody></table>                                                                                                                                                         |                               |                                 |                                                                                       |                 | Date Time | Technician Name | Remark | 09-08-2023 03:53:55 | InzmamUl Haq | PPM Done            | 20-07-2023 04:32:32 | PravinJagade | Ppm done. All camera working.   |                                                                                       |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                        |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| 09-08-2023 03:53:55                    | InzmamUl Haq                                                                                                                                                                                                                                                                                                                                                                                                                                       | PPM Done                      |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |
| 20-07-2023 04:32:32                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                       | Ppm done. All camera working. |                                 |                                                                                       |                 |           |                 |        |                     |              |                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |